Microsoft Business Center
Management of all customer details, entitlement and benefits for MPSA is done on the Business Center or MBC, a portal that was designed and created specifically for this program.

Structure and Visibility
Each PA has visibility of the licenses and Online Services it purchased, and the Administrator PA has visibility on all PAs' details, orders and entitlements. This allows for decentralized visibility and management with the control of a single entity overseeing all others if required.

Access and User Management
Access to MBC is managed through Azure Active Directory. This means that customers have an option to use the same credentials for MBC as the ones they use for their Online Services, like Office 365.

When an MPSA and its first PA are created, a domain is also created for the management of this PA's users. As additional PAs are created under the same MPSA, the customer has the option to manage users centrally via a single domain, or create separate domains for independent user management.

MBC supports different access levels:

- **Account Administrator:** Users assigned to this role can manage all tasks.
- **Agreement Administrator:** Users assigned to this role can view information specific to agreements. User Administrator Users assigned to this role can manage users.
- **Account Manager:** Users assigned to this role can edit active agreements, handle self-service provisioning, and download software; and they can view agreements, keys, orders, license details, and reports.
- **Report Viewer:** Users assigned to this role can view agreements, keys, orders, license details, and reports.
- **Account Viewer:** Users assigned to this role can view agreements, orders, license details, and reports.

Capabilities
On MBC, customers can perform a variety of tasks, including:

- Manage Users
- View License entitlements, including on-premise and Online Services
- View and manage SA benefits
- View agreement details
- Download media and access license keys
- Self-Provision Online Services
- Run reports on their entitlements